

## CURRICULUM VITAE

Per University of Pittsburgh

Graduate School of Public Health Format

**Samuel A. Friede, MBA, FACHE**

A665 Crabtree Hall

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Pittsburgh, PA 15261

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## EDUCATION AND TRAINING

### **Graduate**

1973-1975	University of Chicago-Chicago, IL M.B.A. - 1975	Hospital Administration
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### **Undergraduate**

1964-1969	Columbia University-New York, NY A.B. – 1969	Biology
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## APPOINTMENTS AND POSITIONS

### **Academic**

2004-present	University of Pittsburgh Graduate School of Public Health Department of Health Policy & Management	Assistant Professor
2002-2004	University of Pittsburgh Graduate School of Public Health Department of Health Policy & Management	Visiting Assistant Professor
2001-2002	University of Pittsburgh	Adjunct Assistant

	Graduate School of Public Health	Professor
1990-2001	University of Pittsburgh	Adjunct Instructor
	Graduate School of Public Health	
1999	Duquesne University	Adjunct Instructor
	A.J. Palumbo	
	Graduate School of Business	

**Non-Academic**

2004-present	Department of Health Policy & Management	Director, External Relations
2004-2013	Health Policy Institute	Director, Governance Initiative
1998-2004	Health Policy Institute University of Pittsburgh	Manager, Governance Initiative
1998-2001	VHA Pennsylvania, Inc. Pittsburgh, PA	Senior Consultant
1995-1998	Hospital Council of Western PA Warrendale, PA	Director, Consulting & Trustee Services
1994-1995	Hospital Council of Western PA Warrendale, PA	Association Fellowship
1986-1994	Shadyside Hospital Pittsburgh, PA	Vice President, Medical Affairs & Administrative Services
1984-1986	Allegheny General Hospital Pittsburgh, PA	Vice President, Operations
1981-1984	Strong Memorial Hospital Rochester, NY	Associate Director, Patient Care Services

1976-1981	Michael Reese Hospital Chicago, IL	Executive Administrator, Medicine
1975-1976	Northwestern Memorial Hospital Chicago, IL	Administrative Liason, Medicine
1972-1973	St. Vincent's Hospital New York, NY	Unit Manager
1970-1972	Fordham Hospital, Misericordia Affiliation New York, NY	Ambulatory Care Head

## CERTIFICATION

2019	Recertified Fellowship	American College of Healthcare Executives (ACHE)
2016	Recertified Fellowship	ACHE
2013	Recertified Fellowship	ACHE
2010	Recertified Fellowship	ACHE
2007	Recertified Fellowship	ACHE
1999	Recertified Fellowship	ACHE
1989	Fellowship	ACHE

## HONORS

2017	Who's Who Lifetime Achievement Award
2017	Health Policy & Management Alumni Association Honorary Membership
2017	Nominated for 2017 Craig Award for Teaching
2015	ACHE Distinguished Service Award
2008	2008 American College of Healthcare Executives ACHE Service Award

2005 2005 American College of Healthcare Executives Regent's Award from the Regent-at-Large for District 2 (Delaware, District of Columbia, Maryland, New Jersey, Ohio and Pennsylvania).

## MEMBERSHIP IN PROFESSIONAL SOCIETIES

*(since full time at the University)*

<b>Years Inclusive</b>	<b>Organization</b>	<b>Offices Held</b>
2014-Present	National Council on Administrative Fellowships	Steering Committee (2014-present)  Chair, Planning Committee (2018-Present)
2005-Present	Association of University Programs in Health Administration	Member (2005-present)  HAMPCAS Committee (2017-Present)  Leadership Committee (2010-2016)  Annual Meeting Planning Committee (2012-2013)
2003-Present	ACHE of W PA	Founding President (2003-2005) Member (2003-present)  Advancement Com. (2015)  Nominations Com. (2016)
2003-Present	University of Chicago Graduate Program in Health Administration & Policy Alumni Council	Member
1975- 2005 & 2007-2009	American Hospital Association	Member

1975-Present	American College of Healthcare Executives	Member  Fellow 1989-Present; Regent for Western Pennsylvania 1993-1998  Counselors Com. 2005- present
1980-1981	Chicago Health Executive Forum	President

## PROFESSIONAL ACTIVITIES

<b>Teaching</b>	<b><u>Courses Taught</u></b>			
<b>HPM Number</b>	<b>Title</b>	<b>Hours of Lecture</b>	<b>Average Enrollment</b>	<b>Credits</b>
229	Fundamentals of Hospital Governance (1990)	2	27	2
2025	HPM Practicum (2005-20013)	NA	8	1
2037	Essay (2007-present)	NA	6-8	1
2105	Intro. to the US Healthcare Delivery System aka Health & Medical Care Organization (Part I and II 2002-2015; Part I 2015-2018 (for Part II: see HPM 2016)	1-3	18-34	As of 2002:3 2005:1.5 2007:2 2015: I:1 & II:1
2106	Leadership, Professionalism & Career Development (2010-2014)	1	21	1
	Intro. to the US Healthcare Delivery System Part II (2015-present)	1	18-34	1
2115	He. Adm. Internship (Residency) (2002-present)	NA	18-32	1
2150	Strategic Management of Health Services Organizations (2000-2004)	3	15	3
2214	Fundamentals of Healthcare Governance (1996-present)	2	8	2

2218	Integrated Delivery Systems and Networks (2001-present)	1.5	5	1.5
2205	Independent Study (2005-present)	NA	1-4	1

### **Other Teaching**

<b>Number</b>	<b>Title</b>	<b>Hours of Lecture</b>	<b>Enrollment</b>	<b>Credits</b>
	Health Care Management Duquesne University (1999)	3	15	3

<b>Type of Teaching</b>	<b>Title</b>	<b>Date(s)</b>
Seminars	Several seminars on <i>Board Development</i> and <i>IDSs</i> at the Hospital Council of Western PA and Amerinet Central states	1995-1998
Seminar	Nemocnice Na Homolce: (Prague) <i>Healthcare Trends in the USA</i>	December 4-5, 1998
Lecture	AAHSA's 39 <sup>th</sup> Annual Meeting: <i>A Model of Governance Competencies for Successful Long-Term Care Organizations &amp; Networks</i>	October 23, 2000
Seminar	Duquesne University's Nonprofit Leadership Institute: <i>Conducting A Governance Audit and Developing a Governance Improvement Plan</i>	October 25, 2001
Lecture	AAHSA's 40 <sup>th</sup> Annual Meeting: <i>Assessing Board Competencies and Developing a Governance Improvement Plan</i>	November 5, 2001
Lecture	ACHE Congress on Healthcare Management: <i>Developing &amp; Implementing a Governance Improvement Plan</i>	March 17-18, 2003
Lecture	AUPHA Leaders Conference: <i>A Comprehensive Approach to Enhancing the Interface With the Practice World</i>	October 3, 2004
Lecture	Armstrong County Memorial Hospital: <i>Board Orientation Regarding Governance</i>	November 30, 2004
Lecture	Armstrong County Memorial Hospital: <i>The Audit Committee under Sarbanes-Oxley</i>	July 26, 2005

Panelist	ACHE Audio Conference: <i>Project High Involvement: Senior Level Executive Participation</i>	September 21, 2005
Lecture	ACHE Chapter Leaders Conference: <i>Senior Executive Involvement in Local Chapters</i>	October 17, 2006
Moderator	AUPHA Leaders Conference: <i>Effectively Using Practitioners in the Classroom</i>	March 20, 2007
Lecture	Healthcare Executives Association of Northeast Ohio: <i>How the Board and Management Can Work Collaboratively to Enhance Governance</i>	April 24, 2008
Lecture	Bethlen Communities: <i>The Well Functioning Board</i>	April 22, 2008
Lecture	Ashtabula County Medical Center: <i>The Collaborative Roles and Responsibilities of the Board and Management</i>	October 29, 2008
Lecture	Faith-Based Network: <i>Engaging Network Board Members: Working Diligently &amp; Enjoying Governance</i>	November 21, 2008
Webcast	Washington State Hospital Association: <i>Getting The Board To Really Critique Itself</i>	February 26, 2009
Lecture	Healthcare Executive Forum of Central PA: <i>How the Board and Management Can Work Collaboratively to Enhance Governance</i>	April 30, 2009
Lecture	Healthcare Leaders of New York: <i>The Well-Functioning Board</i>	April 15, 2010
Lecture	Indiana Regional Medical Center: <i>Making a Difference for Patients: The Board's Role in Quality and Safety</i>	April 16, 2011
Lecture	Pittsburgh Regional Healthcare Initiative: <i>The Well-Functioning FQHC Board</i>	April 27, 2011
Lecture	UPMC McKeesport: <i>Board's Role in Hospital Governance</i>	October 1, 2011
Lecture	West Virginia Center for Rural Health Development: <i>Today's Well-Functioning Board</i>	October 27, 2011
Lecture	AUPHA Annual Meeting: <i>The Extended</i>	June 21, 2013

	<i>Residency: The Valuable Hybrid of the Summer Residency and the Yearlong Residency</i>	
Lecture	KAPE Annual Meeting: <i>The Role of the Board in Performance Excellence</i>	November 7, 2013
Lecture	Holy Spirit Hospital <i>Quality Curriculum For Trustees and Physician Leaders</i>	February 25, 2014
Lecture	Uniontown Hospital <i>Quality Curriculum For Trustees and Physician Leaders</i>	February 27, 2014
Panelist	Association for Research on Nonprofit Organizations and Voluntary Action <i>Governance Across the Sectors in a Turbulent Environment: What We Can Learn from the Health Care Field</i>	November 17, 2016
Panelist	National Council on Administrative Fellowships <i>Member to Member Discussion</i>	March 27, 2017
Lecture	Bethlen Communities: <i>The Board's Roles &amp; Responsibilities re. Strategic Planning</i>	April 23, 2018
Panelist	HAP's Person and Family Engagement: How Do We Get There From Here: Panel re. <i>An Invitation into the Board Room. How Hospitals Bring the Patient Voice to the Decision Makers</i>	June 4, 2018
Lecture	Missouri Hospital Association: <i>Hospital Trustee and Leadership Teams—Working Together to Enhance Governance</i>	May 16, 2019

### Major Advisor for Graduate Student Essay

<b>Name of Student</b>	<b>Degree Awarded, Year</b>	<b>Type of Document and Title</b>
Mitchell West	MHA 2007	Masters Essay: Impairment Of Healthcare Executives
Julie Hehman	MHA 2011	Masters Essay: Meaningful Use Core Measures As A Quality Measurement Framework: A Comparative Analysis Of Two Physician Practices
Natalie Bulger	MHA 2012	Masters Essay: Collaboration Between Direct Patient Care Service And Administration – Working Together To Identify Problems And Implement Performance Improvement Initiative



Pragna Prahalad	MHA 2013	Implementing A Culture Of Change: Gaining Employee Acceptance For The Use And Application Of Productivity Algorithms
Kush Banarjee	MHA 2015	The Chronicles Of Gateway: A Case Study Of The Strategic Management Of Gateway Health
Vince Chiu	MHA 2015	Implementing The Nation's First IBD Medical Home: Lessons for Administrators
Kolby Parent	MHA 2015	Veteran Affairs Hospital Patient Experience Programs: A Comparison

Bill Beutler	MHA 2016	The Mechanisms of Building a Post-Acute Care Network: Navigating The Care Continuum
Kim Ciotti	MHA 2016	Patient Responsibility: A Comparative Review of Administrator and Patient Perspectives
Caroline Evans	MHA 2016	The Patient Experience: Effects of Employee Engagement on Patient Satisfaction
Jaideep Karamchandani	MHA 2016	The Road to ICD-10: Case Studies of the Long Awaited Transition
Kim Knappek	MHA 2016	Case Study of the Acquisition Process: A Retrospective Analysis of a Failed Merger
Adam Kramer	MHA 2016	A Review and Management Strategy to Improve Hospital Cleanliness and the Importance of Organizational Culture in Its Sustainability
Ashley Oates	MHA 2016	Developing a Collaborative Patient Centric Approach for Adolescent Transition from Pediatric to Adult Care
Brandon Rafus	MHA 2016	A Plan For Community Health Workers

Matt Bauer	MHA 2017	Enhancing Care Delivery Models The Implementation of Geographic Patient Placement
Danielle Cerep	MHA 2017	Population Health Approach at The Children's Institute: A Case Study

Rachel Hummel	MHA 2017	CNA Turnover and Retention in Nursing Homes
Greg King	MHA 2017	Enhanced Recovery After Surgery: UPMC Program Evaluation
Patrick Lundquist	MHA 2017	Emergency Department Patient Flow and Satisfaction
Patsy Maxim	MHA 2017	The Mechanics of Designing Insurance Plans to Address the Full Continuum of Individuals' Needs
Aleksandra Jurewicz	MHA 2018	The CARE Act's Implementation Process--UPMC Case Study
MonaLisa Leung Beckford	MHA 2018	Lean Implementation At A Community Hospital
Peter Lewellen	MHA 2018	Restacking The Nursing Units At Allegheny General Hospital To Achieve Geographic Patient Placement
Raul Rios	MHA 2018	Improving The Employee Experience With Leadership Rounding
Amanda Wilkins	MHA 2018	Review of Centralized Scheduling Implementation in Pediatric Ambulatory Care
Li-Yun Wu	MHA 2018	Hospitalist Implementation In ISMETT: Surgical Comanagement
Megan E. Albert	MHA 2019	Unit Reconfiguration To Maximize Operational Efficiency: A Process Improvement Project
Kei-Tung (Tony)	MHA 2019	A Case Study: Patient-Centered Hospital

Liu		Design
Ilham Abdi	MHA 2020	Electronic Medical Record Use and Challenge Comparison In Developing Countries and Rural U.S. Regions
Elizabeth Born	MHA 2020	Patient and Family Advisory Councils within Healthcare Organizations
Emily Joseph	MHA 2020	Applying the Chronic Care Model to Addiction Medicine in the United States
Victoria Kulli	MHA 2020	The Management of the Development of a Geriatric-Friendly Practice Toolkit for Use in the Primary Care Setting: a Multi-Tiered Intervention to Improve the Health of Older Adults
Megan Preti	MHA 2020	Pennsylvania's Quality Incentive Program for Opioid Use Disorder: A Call To Action For Emergency Departments
Johnanne Ross	MHA 2020	Missing Doses: A Performance Improvement Project
Maira Undavalli	MHA 2020	A Case Study: The Implementation of the Meds to Beds Program On the Gynecology/Oncology Unit at a UPMC Hospital

#### **Service on Master's or Doctoral Committees**

<b>Dates Served</b>	<b>Name of Student</b>	<b>Degree Awarded</b>	<b>Title of Dissertation/Essay</b>
2005-2006	Shaenelle Wilson	MPH	Contributing Factors to Ethnic Disparities in Adverse Birth Outcomes
2007-2008	Debra Wolf	PhD	Effect Of Patient-Centered Care On Patient Satisfaction At Hospital Discharge

#### **Mentoring Students in Field Placements (Residency or Practicum)**

##### **For an MHA or MPH**

**Name of Student****Field Site****Summer 2002**

Faccenda, Mark	Western Maryland Health System
Halgas, Melissa	UPMC South Side
Inamdar, Shabana	Gateway Health Plan
Reeves, Audra	Ohio Valley Health System
Subramanian, Murugan	Mercy Hospital

**Summer 2003**

Ali, Heba	UPMC Commu. Svcs.
Chen, Natasha	Pitt Drug Info. Center
Galhotra, Sanjay	West Penn
Kokan, Sameer	UPMC Passavant
Lavin, Kelly	Cong. Tim Murphy
Malinowska, Gosia	VA Pittsburgh
Su-Fang, Yao	Mercy
Taylor, April	Mercy
Vader, Priyadarshini	Magee
Walsh, Michael	Children's
Yang, Ya-Fen	UPMC South Side

**Summer 2004**

Akers, Michele	PRHI
Barr, Heather	Gateway Health Plan
Berlin, Tom	VA Pittsburgh

Bradford, Lauren	Washington Hospital
Erali, Mike	UPMC Passavant
Gandhi, Malay	UPMC Health Plan
Mitchell, George	UPMC Commu. Div.
Sonon, Kristen	Mercy
Tsai, Hsin-Ling	PCI

**Fall 2004 & Spring 2005**

Avdonina, Maria	VA Atlanta
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**Spring 2005**

Murawski, Michelle	JHF
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**Summer 2005**

Allen, Kaneen	VA Pittsburgh
Berlin, Tom	Magee
Jenkins, Carrie	Gateway Health Plan
Kumar, Sunaina	UPMC Corporate
Solecki, Nora	West Penn

**Summer 2005**

Bongiovanni, Nick	Highmark
Dee, Jenny	Children's Hospital
Gaffney, Alison	UPMC Rehab

<b>Summer 2006</b>	
Aquah, Catherine	UPMC Health Plan
Brower, Justin	UPMC PSD
Frazier, Erik	AGH
Hannisick, Nicole	UPMC Braddock
Lellock, Ty	VA Pittsburgh
Maranchi, Rachna	Washington Hosp.
Melton, Adam	VA Pittsburgh
Moten, Marriyam	VA Pittsburgh
Webb, Carisa	WPIC
West, Mitch	UPMC ISMETT
Wright, Sarah	Corazon Consulting

**Spring 2007**

Melissa Lynn Johnson	UPMC Presb/Shadyside
Nichole Sarap	UPMC Passavant

**Summer 2007**

Aziz, Ayesha	HCWP
Barada, Sara Amine	UPMC PSD Surgery
Bentz, Michael Alan	WPIC
Clutter, Melissa A.	UCP
Dandapani, Rajeswari	Jefferson
Duncan, Laura	UPMC Braddock

Ferguson, Jamie C.	UPMC Passavant
Hattaway, Dana L	UPMC McKeesport
Heise, Michael	W. Maryland HS
Johnson, Melissa Lynn	UPMC Presb/Shadyside
Johnson, Shamika	Pittsburgh VA
Malik, Abdul	WPAHS Primary Care
Metcalf, Dana	WPAHS AGH
Mills, Lauren Marie	UPMC South Side
Mitchell, Jennifer Erin	Pittsburgh VA
Pillai, Sajith	Gateway Health Plan
Razi, Rabia Raffia	Carlow
Riaz, Salma	UPMC Cancer Center
Valaw, Barbara L.	Hamar Village
Welk, Jeffrey Scott	Children's Hospital
Williams, Jillian E	UPMC ISMETT
Zaharoff, John	Pittsburgh VA

**Summer 2008**

Boekeloo, Jen	UPMC South Side
Robinson, Jamal	UPMC PSD Clinical Services
Critchlow, Adam	VA Pittsburgh
Ebersole, Wade	UPMC Cancer Centers
Fan, Janet	UPMC Braddock
Franko, Erica	UPMC PSD Medicine

Hughes, Jackie	Gateway Health Plan
Inks, Alyshia	Erie Co. Med Ctr., Buffalo NY
Jones, Amy	VA Pittsburgh
Joos, Ian	VA Pittsburgh
Kohler, Jeff	Western MD He. Sys., Cumberland MD
Oberacker, Anna	UPMC PSD Medicine
Oh, Hyang	Asbury Heights
Powers, Kristen	Allegheny General

### Spring 2009

Buchanan, Mari	Highmark
Schein, Richard	UPMC Institute for Rehab & Research
Staplefoote, Bessie	Consumer Health Coalition

### Summer 2009

Chaluvadi, Sun	UPMC PSD Dept. of Medicine
Chowdawarapu, Sharath	Magee of UPMC
Cipa, Jackie	Gateway Health Plan
Gonzales, Elizabeth	Colorado Hospital Association, Denver
Goyal, Vishal	Grady Memorial, Atlanta
Ncube, Collettee	Allegheny Dept. of Health
Santo, Brian	UPMC Braddock/McKeesport
Turner, Jessica	Jewish Healthcare Foundation
Wagner, Brian	Ultrasound Research Lab, U. Pittsburgh

### Summer 2009

Bird, Kyle	UPMC Cancer Centers
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Butler, Kelly	UPMC PSD Dept. of Surgery
Cicerchi, Rachel	Children's Institute
Demmler, Sara	UPMC PSD Clinical Support Services
Goffman, Rachel	Cleveland Clinic
Janoff, Sarah	VA Pittsburgh Healthcare System
Karloski, Angela	UPMC Braddock/McKeesport
Kratz, Christina	VA Pittsburgh Healthcare System
Kundu, Juli	Northwestern Memorial, Chicago
Singla, Neha	The Western Pennsylvania Hospital
Wilson, Kathleen	VA Pittsburgh Healthcare System

### **Fall 2009**

Mahar, Emily	WPAHS Planning
McCloud, Kati	Hospital Council of W. PA.
Pessolano, Francis	City of Hope National Medical Center, Duarte CA

### **Summer 2010**

Baer, Mary Beth	VA VISN #4
Billett, Jennifer	Swensen, Perer & Kontos
Burkholder, Kenneth	UPMC Health Plan
Chimata, Lavanya	Gateway Health Plan
Deshpande, Nivedita	Highmark
Egan, Joseph	The Western Pennsylvania Hospital
Fessides, Kari	UPMC PSD Dept. of Radiology
Flanagan, Shawn	WPAHS Planning
Furnier, Jessica	UPMC Presbyterian

**Summer 2010**

Ginos, Derek	Johns Hopkins, Baltimore
Hehman, Julie	UPMC PSD Dept. of Medicine
Johns, Jen	University Hospitals Rainbow Babies & Children's Hospital, Cleveland
Kaur, Gurman	Briarwood Health Center, Seattle
Kawano, Katsumi	VA Pittsburgh Healthcare Sys.
King, Colleen	Children's Institute
Lorenz, Keith	UPMC McKeesport
Nguyen, Hanh	City of Hope National Medical Center, Duarte CA
Petrus, Natalie	UPMC PSD Dept. of Surgery
Rodrigues, Reshmi	Magee-Women's Hospital of UPMC
Stevenson, Matthew	UPMC Mercy
Sullivan, Kathleen	UPMC McKeesport
Weir, Randi	UPMC ISMETT, Palermo, Italy
Weissberg, Lindsay	VA Pittsburgh Healthcare Sys.

<b>Summer 2011</b>	
Agofonova, Arina	UPMC PSD Dept. of Radiology
Arora, Avi	Jewish Healthcare Foundation & Pittsburgh Regional Healthcare Initiative
Breslin, Carmela	Hospital Council of Western Pennsylvania
Bulger, Natalie	Children's Institute
Conway, Adam	Jewish Healthcare Foundation & Pittsburgh Regional Healthcare Initiative
Cyrill, Jenna	DSI Consultants, Philadelphia PA
Dasu, Anita	UPMC PSD Dept. of Surgery

Easaw, Sonia	Alliance for Health Reform, Washington DC
Fan, Melissa	Innovation Center, Magee-Women's Hospital of UPMC
Fix, Ryan	St. Clair
Flynn, Greg	West Virginia University Hospitals, Morgantown WV
Gibert, Christine	University of Texas Medical School, Galveston TX
Goshea, Phelicia	Grady Memorial, Atlanta GA
Hill, Ashley	Jewish Healthcare Foundation & Pittsburgh Regional Healthcare Initiative
Ishani, Sarah	UPMC PSD Dept. of Medicine
Lantz, Melissa	Harvard Vanguard Medical Associates, Newton MA
Lou, Feng	Innovation Center, Magee-Women's Hospital of UPMC
McKown, Lauren	Highmark
Nisic, Maja	UPMC St. Margaret
Ozumba, Ugo	UPMC Cancer Centers
Remington, Lydia	WPAHS Planning
Ross, Marlene	WPAHS AGH
Sheetz, Caitlin	The Moran Company, Washington DC
Smith-Parker, Alyia	PA Department of Health, Bureau of Health Planning, Harrisburg PA
Zmijewski, Kate	UPMC McKeesport

<b>2012</b>	
Ackerman Brooke	UPMC Mercy
Agyei Joe	UPMC St. Margaret
Ahmed Sumaiya	VA Pittsburgh Health System
Attiyah Hanadi	WPAHS (Safety & Quality)
Bassman Michelle	CVS Caremark

Brady Leslie	Beacon Hospital, Wexford Ireland
Brown Kim	Hospital Council of Western PA
Chakraborty Neil	PFCC Partners at The Innovation Center of UPMC
Chen Terence	UPMC PSD Administrative Services and Physician Relations
Coots Nordisha	UPMC PSD Dept. of Otolaryngology
Desai Harsh	UPMC Health Plan
Franzen Mary	PFCC Partners at The Innovation Center of UPMC
Griffin Laura	WPAHS (Operations/Planning)
Ijelu Bo	UPMC McKeesport
Jozefiak Jennifer	UPMC Shadyside
Kapoor Shawn	UPMC PSD Dept. of Medicine
Koomson Freda	PFCC Partners at The Innovation Center of UPMC
Lenhart Zach	UPMC East
Logan Almasy	CVS Caremark
Luo Guangyu	WPAHS (Safety & Quality)
Malenka Nick	UPMC Presbyterian
Miles Abby	Jewish Association on Aging
Mistovich Keili	Highmark
Ngan Jessica	Highmark
O'Sullivan Dana	VA Pittsburgh Health System
Papalia Zack	UPMC Health Plan
Prahalad Pragna	Children's Institute
Sharma Anu	UPMC Health Plan
Stonebraker Kara	Consumer Health Coalition
Usaite Dovile	Highmark
Vujanovic Andrea	Susan G. Komen for the Cure
Walters Jesse	VA VISN #4

Wilson Laura	Center for the Study of the Presidency and Congress, Washington DC
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<b>2013</b>	
Dee Abasute	VA Pittsburgh Health System
Brouk Alsadhan	WPAHS (Safety & Quality)
Hazem Alsahlani	UPMC Health Plan
Rabab Bennis	VA Pittsburgh Health System
Rachel Blasko	UPMC Presbyterian
Savannah Calhoun	Emory Clinic
Megan Crilly	University of Pittsburgh Health Policy & Management
Rachna Desai	Western Pennsylvania Hospital
Gina DeAngelo	Northside Leadership Conference
Erin Ehler	Jewish Healthcare Foundation
Jared Gentile	Highmark IDS Oncology
Elizabeth Getty	UPMC McKeesport
Samy Ismael	UPMC Health Plan
Jermaine Lowery	PFCC Innovation Center of UPMC
Blair Saul	Presbyterian SeniorCare
Kathleen Slavish	UPMC, Corporate Services, Office of the Chief Medical and Scientific Officer
Karalyn Smith	Deloitte Consulting LLP, Life Sciences & Healthcare
Ryan Stringer	UPMC PSD Dept. of Urology
Liana Verzella	Children's Home & Lemieux Family Center
Yijong Yang	Highmark Provider Engagement, Performance & Partnerships
Chong Zang	Jewish Healthcare Foundation
<b>2014</b>	

Michael Aaronson	VA VISN #4
Preston Allred	UPMC East
Kush Banarjee	Gateway Health Plan Medicare & Strategic Planning
John Cadwalader	UPMC Presbyterian/Shadyside
Vince Chiu	UPMC PSD Dept. of Medicine
Olivia Cupelli	UPMC PSD Dept. of Urology
Natalie Fisher	Washington Hospital
Amanda Johnson	UPMC Presbyterian/Shadyside
Ranjit Makam	Children's Institute
Marques Moore	Emory, Atlanta GA
Ashley Oates	AHN Safety & Quality
Kola Omotade	UPMC PSD Dept. of Surgery
Kolby Parent	VA Pittsburgh Health System
Margherita Sciallo	UPMC Cancer Centers Radiation Oncology
Varun Sharma	AHN Safety & Quality
Jogs Singh	UPMC Health Plan
Megan Suter	UPMC PSD Administration
Caitlin Thayer	UPMC McKeesport
Brian Washburn	UPMC Passavant & UPMC St. Margaret
<b>2015 (* = Extended Residency)</b>	
Bill Buetler	UPMC PSD Dept. of Surgery
Kim Ciotti*	UPMC Department of Medicine
Caitlin Colkitt*	UPMC Office of the Chief Medical & Scientific Officer
Caroline Evans	AHN West Penn Hospital
Leah Gociano	AHN West Penn Hospital
Eva Harpst*	UPMC Magee Women's Center

Alexandra Ibewuike	Emory Clinic, Service Management
Don Jones	UPMC Cancer Centers Radiation Oncology
Jaideep Karamchandani	Emory Clinic, Clinical Performance Improvement
Kim Knappek	Children's Institute
Adam Kramer*	UPMC Magee Operations
Adam Lonigro	UPMC St. Margaret
Kevin MacDonald*	UPMC East & UPMC McKeesport
Aish Mohan	UPMC PSD Dept. of Urology
Radhika Parekh*	PFCC @ UPMC
Brandon Rafus	UPMC Health Plan
Ken Shriver	PSC
Nikita Sharma*	UPMC Magee Patient Care Services
Drake Watters*	PFCC @ UPMC

**2016** (\* = Extended Residency)

Matt Bauer*	AHN AGH
Dante Bongiorno	UPMC Urology and Family Medicine
James Cable*	UPMC Magee Operations
Danielle Cerep*	The Children's Institute
Mike Fetterolf	UPMC International
Evan Finkelstein	UPMC Mercy
Marie Hackshaw*	UPMC Magee Operations
Alexi Jurewicz	UPMC Wolff Center
Greg King	UPMC Anesthesiology & Surgery
Patrick Lundquist	UPMC Presbyterian/Shadyside
Patty Maxim*	UPMC Insurance Division
Sarah Miller*	UPMC PSD Dept. of Medicine
Mario Scarpinato	AHN Finance

Jenny Zank*	UPMC Insurance Division
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**2017** (\* = Extended Residency)

Tanya Bahl	AHN Finance
Lauren Borrelli*	UPMC International
Swati Bhosale	UPMC Presbyterian Shadyside
John Cordier*	UPMC East & UPMC McKeesport
Kristin Free*	AHN Informatics and Operational Excellence – Corporate
Zachary Hayes	AHN Allegheny Clinic Primary Care Service Line
Amrit Pal Kaur	UPMC Wolff Center
MonaLisa Leung	Washington Health System
Peter Lewellen*	AHN AGH
Jennifer Longo*	UPMC WPIC
Sushma Narra	UPMC Surgery
Ashley Narvaez	UPMC Urology & Family Medicine
Catherine Riccelli	AHN Quality
Raul Rios*	VA VISN 4
Abigail Tan*	UPMC Medicine
Amanda Wilkins*	UPMC Children’s
Lilian Wu	UPMC International

**2018** (\* = Extended Residency)

Megan Albert	AHN Hospital Operations– Allegheny General Hospital
Chandler Caufield*	Innovation Center at UPMC Magee-Womens Hospital
Michael Durofchalk	AHN Clinical Access
James Gallagher	UPMC Plastic Surgery
Erika Garrison	Sutter Health
Karl Gibson*	UPMC Magee-Womens Hospital



Stephanie Grepo*	AHN Allegheny Clinic
Riddhi Hegde	AHN Hospital Operations– West Penn Hospital
Kelsey Hooker*	UPMC Community Medicine, Inc.
Zoe Kaufman*	Jewish Association on Aging
Molly Knapp	UPMC Health Plan
Latisha Koli	UPMC Mercy
Victoria Kulli	Jewish Healthcare Foundation
Melissa Kus	UPMC Passavant
Tony Liu*	AHN Wexford Health and Wellness Pavilion
Monica Menon	AHN Primary Care Service Line
Abigail Monyei*	Presbyterian SeniorCare Network
Elizabeth Nicely	UPMC Magee-Womens Hospital
Manasa Pallapolu*	UPMC Children’s Hospital
Katherine Robertshaw	UPMC Enterprises
Evan Roman*	UPMC Medicine
Johanne Ross	UPMC Magee-Womens Hospital
Justin Taylor*	Highmark, Inc.
Amy Tran*	AHN Revenue Cycle
Brandon Trumbull	UPMC Presbyterian Shadyside
Deborah Wokpetah	UPMC Health Plan

**2019** (\* = Extended Residency)

Ilham Abdi	UPMC Departments of Otolaryngology and Plastic Surgery; Wound Care Service Line
Jennifer Andrews	Cancer Services, University of Chicago Medicine
Arturo Amadeo	UPMC Mercy
Kaleb Behanna	Presbyterian SeniorCare Network
Erika Garrison*	UPMC Children’s Hospital of Pittsburgh

Malena Hirsch*	UPMC Community Medicine, Inc.
Emily Joseph*	UPMC Department of Medicine
Kia Kai*	Allegheny Health Network – Executive Nursing
Christopher Lang*	VA Healthcare – VISN4
Tiger Litam	Center for Organ Recovery and Education
Sydney Lukus	Butler Health System
Jordan McBride	Gateway Health Plan
Maharsi Naidu*	UPMC Presbyterian
Sydney Pack	Butler Health System
Ritu Pathak	Presbyterian SeniorCare Network
Megan Preti*	Allegheny Health Network – Quality & Safety
Katherina Shabalov*	UPMC Shadyside
Lydia Tiguert*	UPMC Innovation Center
Maira Undavalli*	UPMC Magee-Womens Hospital
Michael Whalen	Children’s Hospital of Philadelphia
Zack Zambrano	Allegheny Health Network – West Penn Hospital

## Research and Training

### PUBLICATIONS

Longest, Beaufort and Friede, Samuel. The Competent Board: Stitching Together Needed Skills and Knowledge. Trustee. February 2002. Volume 55 Number 2: pages 16-20.

Friede, Samuel. Determining CEO Compensation: Paying For Performance. Modern Healthcare. November 14, 2005: pages S6-S7.

Friede, Samuel. Board Orientation: A Continuing Process. Trustee. January 2007: pages 26-27.

Wolf, Debra; Lehman, Lisa; Quinlin, Robert; Rosenzweig, Margaret, Friede, Samuel; Zullo, Thomas and Hoffman, Leslie. Can Nurses Impact Patient Outcomes Using a Patient Centered Care Model? The Journal of Nursing Administration. December 2008: pages 532-540

Huber, George and Friede, Samuel. Rafting the Rapids of Reform with the Governing Directors on Board. Frontiers of Health Services Management. Summer 2015: pages 29-36.

## Service (Professionally Related)

### Department, School or University Committees

Position	Committee	Specify Department, School or University	Year(s)
Chair	Placement and Professional Development Committee	Health Policy & Management	2001-Present
Advisor	HPMA (ACHE Student Chapter)	HPM	2001-Present
Member	Certificate in Public Health Preparedness and Disaster Response Committee	GSPH	2002
Chair	Marketing Committee	GSPH	2002 & 2005
Member	University of Pittsburgh Non-Profit Assistance Network	University of Pittsburgh	2002-2003
Member & Staff	National Advisory Committee for HPM	HPM	2003-Present
Member	Diversity Committee	GSPH	2005-2008
Member	HPM Chair Search Committee	GSPH	2008-2010
Member	Admissions Committee	HPM	2012-Present
Member	Curriculum Committee	HPM	2012-Present
Chair	Alumni Relations Committee	HPM	2012-Present
Judge	Dean's Day Competition	GSPH	2014-Present

### Local and State Service Activities *(since full time at the University)*

Position	Type of Service	Agency	Year(s)
Member	Regent's Advisory Committee	American College of Healthcare Executives	1990-2011
Member	Trustee Leadership Steering Com.	The Hospital & Healthsystem Association of PA (HAP)	2003-Present
Founding President & Board Member	American College of Healthcare Executives of Western PA (aka	American College of Healthcare Executives of Western PA	2004-2007

SPHE)

Member	Trustee and Executive Leader Advisory Panel	HAP and the PA Patient Safety Authority	2007-Present
Judge	Health Care Heroes	Pittsburgh Business Times	2013-2018
Member	PA-HEN/HAP Patient & Family Engagement Advisory Council	HAP	2014-Present
Member	Health Care Talent Work Force	HAP	2019

**U.S. and International Service Activities** *(since full time at the University)*

<b>Position</b>	<b>Type of Service</b>	<b>Agency</b>	<b>Year(s)</b>
Regent	Western PA	American College of Healthcare Executives	1993-1998
Member	AUPHA Leaders Conference	Association of University Programs in Health Administration	2004 & 2007
Member	Senior Executive Involvement Task Force	American College of Healthcare Executives	2005-2012
Member	AUPHA Leadership Development Committee	Association of University Programs in Health Administration	2010-2016
Member	AUPHA Annual Meeting Planning Committee	Association of University Programs in Health Administration	2012-2013
Member	Blue Ribbon Panel on Governance in an Era of Healthcare Reform and Transformation	American Hospital Association's Center for Healthcare Governance	2012
Member	Steering Committee Member & Planning Subcommittee Chair	National Council on Administrative Fellowships	2014-Present 2018-Present

Member	HAMPCAS Advisory Committee	Association of University Programs in Health Administration	2019
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**Consultantships** *(since full time at the University)*

<b>Date</b>	<b>Name of Consultantship</b>
2001	UPMC Health System Governance Review Committee
2001	St. Francis Medical Center Medical Staff Retreat
2001	Riverview Towers Strategic Planning
2001	Baptist Homes Governance Committee
2001	UPMC Passavant Board & Medical Staff Retreat
2002	United Methodist Services for the Aged Board
2002	Deborah Heart & Lung Center Board
2002-2003	WCA Hospital Board Retreat
2004	The Western Pennsylvania Hospital's Department of Medicine's Planning Retreat
2004	Borgess Health Alliance Regional Educational Retreat
2005	University of Pittsburgh Department of Family Medicine Strategic Planning Retreat
2006	MetroHealth Board Retreat
2006	Family Hospice & Palliative Care Board Self Assessment & Governance Improvement
2007-2008	Adagio Health Governance Board Self Assessment & Governance Improvement
2007-2008	Baptist Homes Board Self Assessment & Governance Improvement
2007-2008	Children's Community Pediatrics Strategic Planning
2008-2009	Presbyterian SeniorCare Boards' Self Assessment & Governance Improvement
2010-2011	Villa St. Joseph Board Self Assessment & Governance Improvement
2010-2011	Presbyterian SeniorCare Boards' Self Assessment & Governance Improvement

2011	UPMC McKeesport Board Retreat
2012	Family Hospice & Palliative Care Board Self-Assessment & Governance Improvement
2013	Presbyterian Homes of Erie Self-Assessment & Governance Improvement
2013	LERHSNY Board Education and Planning
2013-2014	Presbyterian SeniorCare Boards' Self Assessment & Governance Improvement
2014	Holy Spirit Hospital Quality Curriculum for Trustees
2014	Uniontown Hospital Quality Curriculum for Trustees
2014-2015	Indiana Regional Medical Center Board Quality Committee Transformation

### **Service (Community Related)**

Community-Based Organizations (*since full time at the University*)

<b>Type of Service</b>	<b>Position</b>	<b>Organization</b>	<b>Year(s)</b>
Board	Trustee	Armstrong County Memorial Hospital	1996-Present
	Chair of Governance Continuing Education Committee		2010-2014
	Nominating Committee	2016	
Ethics Committee	Member	St. Clair Hospital	1996-Present
Board	Member	Duquesne University-Nonprofit Leadership Institute Advisory Board	2000-2006
Data, Information Evaluation Committee	Member	PA Dept. Health's SHIP	2001-2006
Board	Member	Riverview Towers	2002-2004
Obesity Task Force	Member	ACMS	2004-2006
Advisory Committee	Member	Charles Morris Nursing and Rehabilitation Center	2005-2007
Advisory Board	Member	Center for Organ Recovery and Education (CORE)	2007-2008

Board	Member	CORE	2008-2016
Board	Board Secretary	CORE	2008-2013
Board	Governance Committee Chair	CORE	2010-2013
Board	Governance Committee Member	CORE	2010-2016
Community Leadership Development Committee	Member	United Jewish Federation of Pittsburgh	2007-2001
Standards and Practices Committee	Member	Jewish Association on Aging	2008-2009
2013 Conference Committee	Vice Chair	International Association of Yiddish Clubs	2012
Blue Ribbon Panel on Governance in an Era of Healthcare Reform and Transformation	Member	American Hospital Association's Center for Healthcare Governance	2012
Program Committee	Member	Holocaust Center	2015-present
Health Care Heroes Awards	Judge	Pittsburgh Business Times	2015-2018