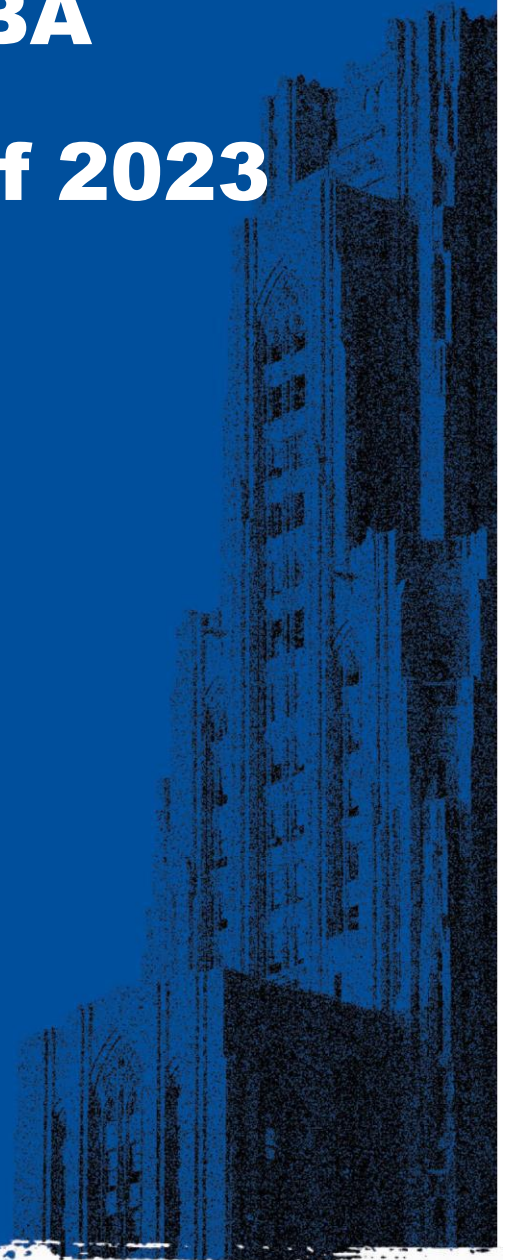


# **MHA and MHA/MBA Incoming Class of 2023 Resume Book**

**School of Public Health  
University of Pittsburgh**



## Department of Health Policy and Management

### Incoming Class of 2023

Program	Students	PA Residents	Foreign Citizens	Graduated from PA Undergraduate Institution	Full-Time Work Experience	Full-Time Student	Part-Time Student
<b>MHA</b>	<b>16</b>	<b>8</b>	<b>1</b>	<b>6</b>	<b>10</b>	<b>16</b>	<b>0</b>
<b>MHA/MBA</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>0</b>
<b>Totals</b>	<b>19</b>	<b>11</b>	<b>1</b>	<b>7</b>	<b>12</b>	<b>19</b>	<b>0</b>

#### Undergraduate Institutions:

University of Pittsburgh (4)  
 Indiana University of Pennsylvania  
 Miami University – Oxford  
 Minnesota State University  
 Oregon State University  
 Pennsylvania State University  
 Roanoke College  
 Robert Morris University  
 Texas A&M University  
 University of Arkansas  
 University of Georgia  
 University of Houston  
 University of Kentucky  
 University of Louisville  
 University Of North Carolina- Charlotte  
 West Virginia University – Morgantown

#### Undergraduate Majors:

African Studies  
 Biology (2)  
 Biomedical Science  
 Chemical Engineering  
 Chemistry  
 Finance  
 Health Administration (3)  
 Health Science (3)  
 History  
 Psychology  
 Public Health (4)

# Fadwa Alkanaan

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[www.linkedin.com/in/fadwaalkanaan](https://www.linkedin.com/in/fadwaalkanaan)

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2022 **Robert Morris University**, Pittsburgh, PA  
*Bachelor of Science in Health Services Administration*

## PROFESSIONAL EXPERIENCE

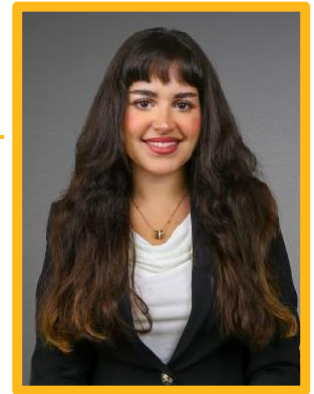
- 05/2022–07/2022 **Allegheny General Hospital**, Pittsburgh, PA  
*Environmental Science Intern*
- Report and assess any environmental accidents in hospital
  - Keep track of housekeepers fulfilling their work duties
  - Work aside operational managers

## HONORS AND AWARDS

- 2021 Six Sigma Global Institute Certificate, Yellow Belt
- 2022 Six Sigma Global Institute Certificate, Green Belt
- 2022 Dean's List, Robert Morris University
- 2021 Dean's List, Robert Morris University
- 2020 Dean's List, Robert Morris University

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

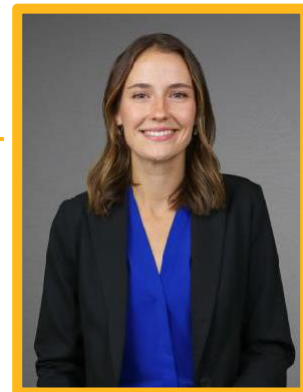
- September 09/2019 Saudi National Day Speaker, RMU, Saudi Arabia Club
- September 09/2021 Certification of Appreciation, RMU, Saudi Arabian Cultural Mission,



# Lauren Brown

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## EDUCATION

2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*

2023 **Roanoke College**, Salem, Virginia  
*Bachelor of Arts in Public Health Studies*  
Minor(s): American Politics

## PROFESSIONAL EXPERIENCE

05/2022–05/2023 **Roanoke College Student Health Services**, Salem, Virginia  
*Student Assistant*

- Communicated with students, staff, and parents in the clinic and by phone to address needs, refer individuals to appropriate services, and assist individuals in navigating the school health system
- Scheduled appointments and documented health records using PyraMED software
- Created social media content to advertise available health services
- Assisted with daily operations; opening and closing the clinic, performing clerical tasks, and cleaning the facility

06/2022–08/2022 **Roanoke County Department of Social Services, Child Protective Services**, Salem, Virginia  
*Intern*

- Assisted with investigations of alleged abuse and neglect by reviewing cases, conducting home visits, performing interviews, and recording case notes
- Attended and observed court hearings regarding child custody, parental rights, juvenile delinquency, and child placement

07/2019–05/2022 **Shoe Sensation**, Lower Burrell, Pennsylvania  
*Sales Associate*

- Greeted and assisted customers, displaying store knowledge
- Processed sales transactions, provided appropriate change, and maintained cash drawer balance
- Ensured cleanliness of store and prepared it for daily business and efficient operations

## LEADERSHIP AND SERVICE ACTIVITIES

08/2019-05/2023 Varsity Athlete, Roanoke College, Cross Country, Indoor and Outdoor Track and Field

04/2022–04/2023 Volunteer, Special Olympics Virginia Southwest Region, Little Feet Meet

03/2021-12/2022 Vice President of Service, Alpha Phi Omega Service Fraternity

## HONORS AND AWARDS

2023 Edward J. Hamilton Award, Roanoke College Sociology and Public Health Studies Department

2019-2023 Dean's and President's Lists, Roanoke College

2019-2023 All-Academic Team, Old Dominion Athletic Conference

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

04/2023-Present Social and Behavioral Responsible Conduct of Research, CITI Program Certification

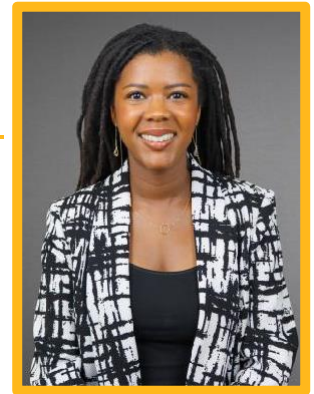
04/2021–05/2023 Member, Alpha Epsilon Delta Health Preprofessional Honor Society

04/2020-05/2023 Member, The National Society of Leadership and Success

# Raven Byars

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[www.linkedin.com/in/ravenbyars/](http://www.linkedin.com/in/ravenbyars/)



## EDUCATION

- 2026 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2018 **University of Louisville**, Louisville, KY  
*Bachelor of Arts in Spanish; Pan African Studies; Latin American and Latino Studies*

## PROFESSIONAL EXPERIENCE

- 08/2022–08/2023 **Penn Medicine Department of Dermatology**, Philadelphia, PA  
*Administrative Coordinator*
- Provided executive-level project coordination and administrative support for the Chief Operating Officer of the department
  - Supported department faculty with administrative needs
- 06/2021–08/2022 **University of Pennsylvania School of Dental Medicine-- Periodontics**, Philadelphia, PA  
*Patient and Financial Services Representative*
- Assisted patients with financial and insurance matters by verifying insurance; explaining insurance eligibility, coverage, and benefits; sending pre-authorizations; helping patients apply for grants and low-income financing programs
  - Coordinated Periodontal surgery schedule; provided general clinic administration for patients, residents, staff, and faculty
- 08/2020–05/2021 **Mortenson Dental Partners**, Louisville, KY  
*Bilingual Patient Services Representative*
- Performed secretarial duties such as assisting patients with registration, insurance filing, taking payments, updating patient information, and scheduling appointments
- 10/2018–05/2020 **Instituto de Escuela Secundaria**, Málaga, Spain  
*English as a Foreign Language Teacher*
- Planned and implemented English conversation classes to students age 12 to 16
  - Introduced students to socially conscious cultural topics through research, debate, and question formation activities

## LEADERSHIP AND SERVICE ACTIVITIES

- 03/2022–06/2023 Tutor, EphiAcademy After School Program
- 04/2021–06/2021 Medical Interpreter, Kentucky Racing Health Services

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 09/2020–Present DELE C1 Spanish Language Certification, Instituto Cervantes

# Olivia Cargile

[ogc13@pitt.edu](mailto:ogc13@pitt.edu)

[www.linkedin.com/in/oliviacargile](http://www.linkedin.com/in/oliviacargile)



## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
Certificate(s): Health Systems Engineering
- 2021 **University of Arkansas**, Fayetteville, Arkansas  
*Bachelor of Science in Chemical Engineering*

## PROFESSIONAL EXPERIENCE

- 06/2021–08/2021 **The University of Arkansas for Medical Sciences (UAMS)**, Fayetteville, AR  
*Student Employee*
- Developing an introductory guide for students rotating through the UAMS genetics clinics (including descriptions of disorders commonly treated, legal considerations in genetic testing, and methods used for DNA sequencing)
  - Participating in routine clinical rounds
- 11/2021–04/2022 **Baptist Health Systems**, North Little Rock, AR  
*Laboratory Assistant I*
- Responsible for support and customer service of the clinical laboratory department
  - Accountable for receiving, processing, labeling, and distributing specimens
  - Communicate with laboratory and nursing staff if a specimen has a problem
  - Know and follow protocols and procedures to ensure quality patient results
  - Draw outpatient labs when needed
- 04/2022–08/2023 **UAMS**, Little Rock, AR  
*Laboratory Procedure Technician*
- Ensuring correct documentation of patients entering and leaving the morgue and assisting with postmortem examinations
  - Responsible for assisting with the specimen and frozen section preparation and dictating gross descriptions of specimens
  - Perform and document preventative maintenance on lab machines and troubleshoot laboratory equipment

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2016–05/2020 Member, Delta Gamma Fraternity
- 08/2016–05/2019 Engineering Internal Lab Audits, The University of Arkansas Engineering Department
- 10/2022–10/2022 Volunteer, American Foundation for Suicide Prevention's Out of the Darkness Walk

## HONORS AND AWARDS

- 2022 Gross Room All-Stars, UAMS Department of Pathology
- 2022 Great Save for , UAMS Department of Pathology

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2016–05/2021 Member, American Institute of Chemical Engineers

# Madeline Cherry

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[www.linkedin.com/in/madeline-cherry](http://www.linkedin.com/in/madeline-cherry)

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Bachelor of Science in Chemistry (Business)*  
Minor(s): Italian

## PROFESSIONAL EXPERIENCE

- 06/2022 –Present **UPMC Central PA Telemedicine**, Harrisburg, PA  
*Digital Health Navigator and Graduate Student Worker*
- Coordinated with team members of various departments on projects
  - Organized communications and documents between UPMC and vendors
  - Organized patient portal training around patient-centered activities
  - Engaged with patients and families to provide educational support about in-patient and out-patient portal access
  - Educated, trained, and provided hospital staff with a demonstration of the patient portal
- 09/2021–04/2023 **University of Pittsburgh**, Pittsburgh, PA  
*Department of Chemistry Student Office Assistant*
- Assisted professors in clerical work and graded students' work
  - Contributed to answering students' questions about courses and professor availability
  - Answered phone calls for professors and the undergraduate office
- 08/2019–04/2023 **University of Pittsburgh**, Pittsburgh, PA  
*Wrestling Team Manager*
- Tracked points, verified scores, and communicated end-of-match results to teams
  - Compiled scores, statistics, and other athletic records
  - Coordinates team meals for after the matches and events

## LEADERSHIP AND SERVICE ACTIVITIES

- 06/2017–07/2023 Assistant Swimming Coach, The Heatherfield Swim Team
- 08/2022–04/2023 Senior Affairs Committee Member, University of Pittsburgh American Chemical Society
- 01/2023–04/2023 Undergraduate Teaching Assistant – Chemistry, University of Pittsburgh
- 07/2021–08/2022 Leader Server Assistant, The Chocolatier - Hershey Entertainment & Resorts

## HONORS AND AWARDS

- 2022-2023 Dean's List, University of Pittsburgh
- 2020 Pitt Program Council Endowed Book Fund Scholarship, University of Pittsburgh

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2018–Present First Aid/CPR/AED Certification, American Red Cross



# Boluwatife (Bolu) Gbadebo

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
Certificate(s): Global Health
- 2019 **Minnesota State University**, Mankato, MN  
*Bachelor of Science in Biomedical Sciences*

## PROFESSIONAL EXPERIENCE

- 03/2023–07/2023 **Green Lakes Homes**, Coon Rapids, Minnesota  
*HealthCare Manager*
- Created an onboarding and scheduling system in place, for ease of communication between workers and management
  - Assisted with management of group homes and payroll for workers
- 07/2021–07/2023 **Bio-Techne**, Minneapolis, MN  
*Scientific Support Associate*
- Managed and supported customer requirements to meet each need; for incoming technical inquires/complaint to customer communication/contacts on all Bio-Techne brands
  - Documented information and recurring technical issues to support product quality program and development.
- 11/2020–12/2021 **Rose International (Department of Health)**, Anchorage, Alaska  
*Agilist COVID-19 Case Investigator – Tier II*
- Provided support to the health department in the fight against COVID-19
  - Served as a liaison between the patients and healthcare workers; identified barriers to intervention and facilitated appropriate health resources
- 02/2020–07/2021 **Takeda Pharmaceutical**, Brooklyn Park, MN  
*Manufacturing Associate – Purification Team*
- Performed and documented daily manufacturing operations according to SOP in a cGMP environment
  - Advance Knowledge of various GMP database use; Created/revise cGMP documents.

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2017–12/2019 President, Minority Association of Pre-Health Students (MAPs)
- 08/2017–05/2018 Coach, Girls on the Run, Mankato
- 01/2015–05/2016 Peer Mentor, Health Pro (Peer Reaching Out)
- 08/2015–06/2016 Oncology Float Volunteer, Mayo Clinic

## HONORS AND AWARDS

- 2023 Health Policy and Management Achievement Award, University of Pittsburgh
- 2023 Public Health Futures Award, University of Pittsburgh

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2022–Present Certified Scrum Master, Scrum Institute



# James Gray

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **Texas A&M University**, College Station, TX  
*Bachelor of Science in Public Health*  
Minor(s): Performance Studies

## PROFESSIONAL EXPERIENCE

- 05/2023–08/2023 **North Water District Laboratory Services**, Conroe, TX  
*Laboratory Technician - Chemist*
- Performed and analyzed testing on local water samples according to approved government methods
  - Utilized Seal Analytical discrete analyzers and LIMS Promium Element software to run ammonia testing and prioritize analyses
  - Maintained equipment to ensure accuracy by performing weekly calibrations
  - Trained new laboratory technician on equipment operation for the testing of samples
- 09/2022–02/2023 **Scribe America – Texas Childrens**, The Woodlands, TX  
*Medical Scribe*
- Documented medical history of patients in the emergency center in a fast-paced environment
  - Used EPIC electronic health records systems to record patients' medical information, care and diagnosis
  - Improved patient care by reducing time physicians have to spend with electronic medical records
- 09/2020–01/2021 **Memorial Hermann Health System**, The Woodlands, TX  
*COVID-19 Screener*
- Ensured that patients made it to appointments
  - Performed screening and temperature checks for patients, visitors, and staff
  - Made sure that all visitors and employees met the requirements for entry

## LEADERSHIP AND SERVICE ACTIVITIES

- 03/2023–08/2023 Volunteer, Heart to Heart Hospice
- 01/2022–08/2023 Volunteer, Montgomery County Food Bank
- 08/2019–12/2021 Member, Texas A&M Pre-Medical Society
- 03/2021–03/2021 Volunteer, The Big Event
- 10/2020–10/2020 Volunteer, Anna Food Bank

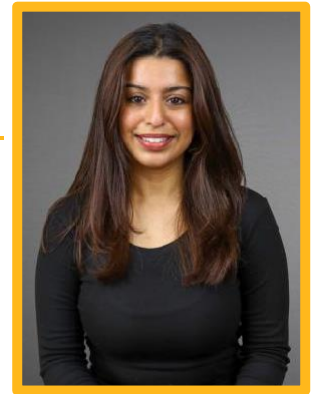
## HONORS AND AWARDS

- 2020 Distinguished Student List, Texas A&M University School of Public Health

# Hadia Khan

[HAK273@pitt.edu](mailto:HAK273@pitt.edu)

[www.linkedin.com/in/hadiakhan11600](https://www.linkedin.com/in/hadiakhan11600)



## EDUCATION

- 2026 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2023 **University of Houston**, Houston, TX  
*Bachelor of Science in Health Science*  
Minor(s): Nutrition

## PROFESSIONAL EXPERIENCE

- 01/2023–05/2023 **University of Houston**, Houston, TX  
*Research and Development Intern*
- Developing a summer bridge program for COE student
  - Researching and analyzing the efficacy of summer bridge programs at other institutions
  - Identifying risk factors detrimental to success for matriculating students at the University of Houston
  - Presenting findings and suggested actions to higher administration
- 05/2021–04/2022 **Clinical Trials Network**, Houston, TX  
*Clinical Research Assistant*
- Recruited patients to participate in a research study for diabetic neuropathy, diabetic retinopathy, ORAMED-2, ORAMED-1, anxiety, depression, and HPV
  - Worked with patients who had Alzheimer's disease
  - Chart screened for all studies mentioned above
  - Used platform clinical conductor to update patients' data with every screening for patients.
  - Received 8 bonuses for 8 randomized patients that I recruited for certain studies
  - Worked with study coordinators and helped them stay up to date with participants
- 01/2020–04/2021 **Prime Occupational Medicine**, Houston, TX  
*Medical Assistant/ Medical Scribe*
- Expertise in revenue cycle mgmt. (RCM), practice mgmt. (PM), electronic health record (EHR), patient exp mgmt. (PXM), telehealth using Care Cloud Software
  - Experience in patient care like checking vitals, doing visual acuity exams and audiograms, performing EKG testing, nasopharyngeal swabbing for COVID-19 Rapid Antigen Testing and polymerase chain reaction (PCR) Testing
  - Experience with Medical Charting of patients
  - Experience working with doctors specializing in Occupational Medicine and Travel Medicine

## LEADERSHIP AND SERVICE ACTIVITIES

- 06/2020–12/2020 Front Desk Representative, Primary Care of Telfair
- 01/2019–12/2020 Food Service Worker, Houston Food Bank
- 02/2022–05/2023 Fourth Grade Teacher, Maryam Weekend Islamic School

# Trishna Kini

[trishnakini@pitt.edu](mailto:trishnakini@pitt.edu)

[www.linkedin.com/in/trishna-kini](https://www.linkedin.com/in/trishna-kini)



## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2019 **Georgia State University**, Atlanta, GA  
*Master of Public Health*  
Concentration: Health Management and Policy
- 2013 **University of Georgia**, Athens, GA  
*Bachelor of Art in History*

## PROFESSIONAL EXPERIENCE

- 01/2023–08/2023 **Journal.Club**, Atlanta, GA  
*Manager*
- Created materials for pitch deck and presented them to potential venture capital investors.
  - Directly contacted and developed relationships with key prospects for Journal.Club’s medical and biomedical networking platform.
  - Provided administrative support to current Journal.Club users including scheduling meetings and troubleshooting the platform.
- 07/2017–11/2017 **Centers for Disease Control and Prevention**, Atlanta, GA  
*Student Intern*
- Supported the Division of Viral Diseases of the National Center for Immunization and Respiratory Diseases by working on an internal policy research project on childcare immunization requirements.
  - Worked independently to compile national and state-level data on existing childcare immunization and licensing policies.
  - Developed, designed, and presented project findings on childcare immunization and licensing.
- 10/2013–05/2014 **March of Dimes, Georgia Chapter**, Atlanta, GA  
*Program Services Intern*
- Supported the director of program services in implementing and managing all aspects of the Foundation’s Prematurity Campaign to decrease infant mortality and preterm birth rates in Georgia.
  - Represented the March of Dimes, Georgia Chapter in meetings with key stakeholders.
  - Wrote grant proposals and grant reports to support the Foundation’s Prematurity Campaign programs.

## LEADERSHIP AND SERVICE ACTIVITIES

- 01/2023–08/2023 Executive Committee, ATL Free Fridge (formerly Free99Fridge)
- 08/2021–Present Food Distribution Co-Lead, ATL Free Fridge (formerly Free99Fridge)
- 12/2020–Present Volunteer, ATL Free Fridge (formerly Free99Fridge)

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2015–07/2019 Member, Public Health Student Association

# Saransh Maheshwari

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[www.linkedin.com/in/saransh-maheshwari-pitt](https://www.linkedin.com/in/saransh-maheshwari-pitt)



## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **Indiana University of Pennsylvania**, Indiana, PA  
*Bachelor of Science in Biology*  
Minor(s): Chemistry, Finance

## PROFESSIONAL EXPERIENCE

- 01/2022–08/2022 **UPMC Shadyside**, Pittsburgh, PA  
*Research Associate*
- Research Associate in Department of Anesthesiology and Perioperative Medicine
  - Daily functions include obtaining patient consent, patient follow-up, blood processing and study recruitment
  - Coordinate with team members in OR and throughout hospital to manage clinical trials
- 08/2021–12/2021 **University of Pittsburgh School of Medicine**, Pittsburgh, PA  
*Research Technician*
- Research in the Department of Pathology under Dr. Ivona Pandrea
  - Lab studies effects of SIV, Herpes, COVID and other diseases on non-human primates
  - Day to day functions include plasma separation, media+cell culture preparation, ELISA, and many more
- 07/2019–08/2019 **Rangos Research Center at UPMC Children’s Hospital**, Pittsburgh, PA  
*Summer Research Intern*
- Performed extensive data driven research in the neurology department under the mentorship of Dr. Udai Pandey
  - Performed over 120 trials on mutant drosophila to examine the effects of traumatic brain injury (TBI) on the modulation of Parkinson’s Disease.
  - Presented findings in the form of a comprehensive Excel spreadsheet, written report, and poster for a program wide symposium at the end of the two-month program.

## LEADERSHIP AND SERVICE ACTIVITIES

- 05/2015–Present Volunteer, Hindu Jain Temple
- 07/2020–08/2020 Orientation Leader, IUP Cook Honors College
- 01/2021–05/2021 Physician Shadowing, Dr. Joe Lamantia D.O.

## HONORS AND AWARDS

- 2021 Dean’s List, Indiana University of Pennsylvania
- 2019 Provost Scholar, Indiana University of Pennsylvania
- 2018 Exchange Student, National Student Exchange-Washington State University
- 2017 Member, IUP Cook Honors College
- 2017 Member, IUP Promising Scholars

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 04/2019–08/2020 Member, Phi Gamma Nu
- 01/2023–Present CPR/First Aid, American Red Cross

# Sreenija Muduganti

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2023 **Oregon State University**, Corvallis, Oregon  
*Bachelor of Science in Public Health*  
Minor(s): Business

## PROFESSIONAL EXPERIENCE

- 04/2023–06/2023 **Oregon State University**, Corvallis, Oregon  
*Emergency Management Intern*
- Created policies for the hospital to use
  - Created a new system in case of emergencies
- 06/2022–04/2023 **Oregon State University**, Corvallis, Oregon  
*Peer Advisor*
- Helped students with registration
  - Worked on projects for the school of Public Health
- 06/2022–06/2023 **Swasti**, Bangalore, Karnataka, India  
*Research Intern*
- Collecting, analyzing, and presenting information
  - Assisted with company's long-term vision and planning process
  - Supporting and facilitating knowledge sharing for and training programs

## LEADERSHIP AND SERVICE ACTIVITIES

- 09/2022–06/2023 Treasurer, Indian Student Association
- 06/2022–06/2023 President, Garmi
- 09/2022–Present Dancer/Director, Khiladi
- 01/2022–12/2022 VP of Finance and Administration, Collective Greek Council

# Stephanie M. Musto

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[www.linkedin.com/in/stephanie-musto](https://www.linkedin.com/in/stephanie-musto)



## EDUCATION

- 2026 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2023 **University of Kentucky**, Lexington, KY  
*Bachelor of Public Health*  
Minor(s): Business  
Certificate(s): Clinical Healthcare Management

## PROFESSIONAL EXPERIENCE

- 06/2023–Present **Personal Care Medical Associates (PCMA)**, Pittsburgh, PA  
*Summer Intern*
- Gained familiarity in geriatrics, palliative care, skilled nursing facilities, & marketing
  - Experience using various EHR platforms, such as GEHRIMED
  - Worked with data surrounding expanding facility outreach & patient re-hospitalizations
- 06/2022–08/2022 **CMI Consulting**, Lexington, KY  
*Office Administrative Assistant/Intern*
- Scheduled & conducted job interviews, employee references, & assessments
  - Developed company forms & policies, such as handbooks, using Microsoft 365
  - Oversaw daily office operations, such as inventory
- 05/2019–08/2019 **Pennsylvania Department of Transportation (PennDOT)**, Bridgeville, PA  
*Government Service Intern*
- Turned completely paper document system to a computerized system
  - Scanned, filed, & electronically organized all old permit documents
  - Exponential use of Microsoft 365, office machinery, & other technological servers
- 01/2017–01/2023 **Dick's Sporting Goods**, Cranberry Twp., PA  
*Operations Sales Associate*
- Fulfilled a mass number of online orders daily for across the United States
  - Became knowledgeable in cash handling, customer service, store logistics, & operations

## LEADERSHIP AND SERVICE ACTIVITIES

- 01/2022–09/2022 Reference Logistics Chair, Phi Mu Rho Iota

## HONORS AND AWARDS

- 2023 Cum Laude University of Kentucky  
2019-2023 Dean's List University of Kentucky  
2019 St. Joan of Arc Medallion, St. Lucy's Auxiliary to the Blind

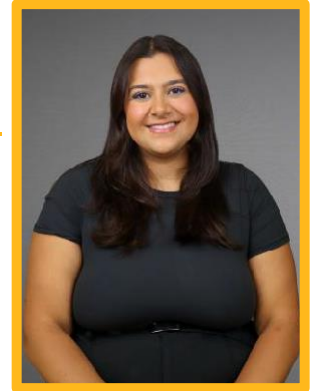
## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 02/2023–Present Professional Sales Process Certificate, GraduVisors

# Nikita Nagpal

[nikitanagpal@pitt.edu](mailto:nikitanagpal@pitt.edu)

[www.linkedin.com/in/nikitanagpal96](https://www.linkedin.com/in/nikitanagpal96)



## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **American University of Antigua College of Medicine**, Antigua and Barbuda, West Indies  
*Bachelor of Science in Human Health Science*
- 2018 **University of Pittsburgh**, Pittsburgh, PA  
*Bachelor of Science in Psychology*  
Minor(s): Chemistry

## PROFESSIONAL EXPERIENCE

- 12/2021–Present **Star Restaurant Management**, Pittsburgh, PA  
*General Manager*
- Oversight of 7 total franchise locations
  - Human resource management
  - Day to day operations, including financial management and planning
- 02/2017–12/2017 **UPMC Western Psychiatric Hospital**, Pittsburgh, PA  
*Student Nursing Assistant*
- Assistance with activities of daily living
  - Observations of patients
  - Assisted with various therapies

## LEADERSHIP AND SERVICE ACTIVITIES

- 07/2020–02/2021 Secretary, Emergency Medicine Interest Group (American University of Antigua)
- 09/2019–06/2020 Shift Supervisor, Emergency Response Team (American University of Antigua)
- 05/2017–05/2018 Service Chair, Gamma Sigma Sigma National Service Sorority
- 09/2016–01/2017 President of Iota Class, Gamma Sigma Sigma National Service Sorority

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 01/2019–Present Basic Life Support, American Heart Association
- 01/2020–Present Advanced Cardiac Life Support, American Heart Association



# Lila Perroots

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2023 **West Virginia University**, Morgantown, WV  
*Bachelor of Science in Health Services Management and Leadership*  
Minor(s): General Business

## PROFESSIONAL EXPERIENCE

- 08/2022–08/2023 **WVU Medicine**, Morgantown, WV  
*Unit Clerk*
- Performed administrative duties to ensure an efficient productivity flow on the unit
  - Utilized electronic medical record system to update and maintain patient status and information
  - Facilitated communication amongst nursing staff, patients, and other units within the hospital
- 01/2023–04/2023 **WVU Medicine – Children’s**, Morgantown, WV  
*Operations Intern*
- Shadowed WVU Medicine Children’s senior leaders and identified issues/areas of improvement
  - Participated in meetings and strategic planning sessions
  - Analyzed and compiled market data and referral patterns to be presented to appropriate leaders
- 11/2021–06/2022 **WVU Arts & Entertainment**, Morgantown, WV  
*Finance Intern*
- Reconciled and verified all cash, check, and credit card receivables
  - Downloaded financial reports into Ticket Master software and entered financial data in Excel worksheets
  - Prepared cash bags for box offices and merchandise sales, along with verifying the balance of the vault impress fund

## LEADERSHIP AND SERVICE ACTIVITIES

- 10/2022–04/2023 Senior Membership Integrity Coordinator, Alpha Omicron Pi Sorority
- 10/2021–10/2022 Vice President of Membership Integrity, Alpha Omicron Pi Sorority

## HONORS AND AWARDS

- 2023 Cum Laude, West Virginia University
- 2022, 2023 President’s List, West Virginia University

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 03/2023–Present Certification, Health Insurance Portability and Accountability Act (HIPAA)
- 04/2022–05/2023 Member, Order of Omega
- 03/2021–05/2023 Chapter Member, Alpha Omicron Pi

# Makenzie Postma

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2019 **The University of North Carolina at Charlotte**, Charlotte, NC  
*Bachelor of Science in Biology*  
*Bachelor of Arts in Spanish*  
Minor(s): Psychology

## PROFESSIONAL EXPERIENCE

- 05/2022–08/2023 **Oak Street Health**, Dallas, TX  
*Senior Clinical Informatics Specialist Position Leader*
- Ensured clear role-based expectations, priorities, and responsibilities, effective workflow design, and job aid resourcing
  - Maintained insight and boosting the performance of “cohort health” around retention, engagement, and outcomes driven by the role and owning strategies to improve weak points across the organization
- 09/2021–05/2022 **Oak Street Health**, Dallas, TX  
*Population Health Associate*
- Collaborated with the product team to discuss design ideas to improve the current EMR system and streamline processes
  - Trained and onboarded the new Sr Scribe for the Oklahoma (OK) market, proactively addressed performance issues/gaps, and provided continuous feedback
- 06/2020–08/2021 **Oak Street Health**, Dallas, TX  
*Senior Clinical Informatics Specialist (Sr CIS)*
- Developed a strong and effective CIS program within all 6 DFW clinics, improving company retention and performance
  - Coordinated training and supervised onboarding for ~40 new Clinical Informatics Specialists (medical scribes) in Dallas/Fort Worth (TX-1 region)

## LEADERSHIP AND SERVICE ACTIVITIES

- 10/2019–06/2020 Big Sister, Big Brother Big Sister Foundation
- 09/2019–06/2020 Medical Assistant, Shelter Health Services
- 08/2018–05/2019 Wellness Ambassador, Student Health Center at UNCC
- 08/2018–05/2019 Secretary, Alpha Epsilon Delta Pre-Health Honors Society
- 08/2015–08/2017 Member, Habitat for Humanity

## HONORS AND AWARDS

- 2023 Dawn Gideon Scholar, University of Pittsburgh
- 2019 Excellence in Student Service, The National Society of Leadership and Success (NSLS)
- 2019 Magna Cum Laude, The University of North Carolina at Charlotte
- 2018 Best Biological Sciences Poster Presentation Award Recipient, The Undergraduate Research Conference, UNC-Charlotte

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2019 Member, Phi Kappa Phi Honors Society

# Samikchya Rai

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2022 **University of Pittsburgh**, Pittsburgh, PA  
*Bachelor of Science in Psychology and Anthropology*

## PROFESSIONAL EXPERIENCE

- 03/21–08/23 **Intra-National Home Care LLC**, Pittsburgh, PA  
*Direct Care Worker*
- Provided hands-on services including walking, preparing meals, bathing, household chores, and eating to senior citizens and people with disabilities
  - Implemented treatment and dietary plans as directed by healthcare providers
  - Monitored the physical, mental, and emotional state of clients and reported to responsible parties
- 07/22–08/23 **Sheetz**, Pittsburgh, PA  
*Sales Associate*
- Served as a hospitality ambassador by greeting customers while providing excellent experience
  - Completed customer transitions accurately and efficiently
  - Maintained a neat and clean environment throughout the store
- 07/2017–08/20 **Pittsburgh Refugee Youth Summer Enrichment Academy**, Pittsburgh, PA  
*Counselor/Mentor*
- Taught basic English to immigrant youths representing over 15 different countries of origin
  - Helped campers to explore the city of Pittsburgh by taking them on field trips
  - Facilitated soccer and dance games for the campers

## LEADERSHIP AND SERVICE ACTIVITIES

- 2017–2018 Volunteer, West Penn Hospital

## HONORS AND AWARDS

- 2019–2022 Dean's List, University of Pittsburgh
- 2018 Pittsburgh Promise Executive Scholars, The Pittsburgh Promise

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2020–2022 Student Member, Pitt Anthropology Club
- 2022–Present Student Member, Thermo Fisher Scientific Mentoring Program

# Gabe Riberi

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2023 **Miami University Farmer School of Business**, Oxford, Ohio  
*Bachelor of Science in Business (Finance)*  
Minor(s): Premedical Studies

## PROFESSIONAL EXPERIENCE

- 05/2023–Present **UPMC St. Margaret**, Pittsburgh, PA  
*Housekeeper*
- General cleaning, sanitation, and disinfection of all hospital units (ER, OR, General Units)
  - Learned dynamics and inner workings of communication between hospital workers and healthcare providers
  - Knowledgeable on hospital safety and sanitation regulations
  - Friendly and Reliable team member who works well in a fast-paced environment
- 11/2021–02/2023 **Miami University Rinella Learning Center**, Oxford, Ohio  
*Tutor*
- Tutored 4+ hours per week focused on premedical sciences, introductory business courses
  - Gained teaching and collaboration skills with 50+ diverse students
- 06/2018–09/2019 **Topgolf Pittsburgh**, Pittsburgh, PA  
*Guest Services*
- Taught and assisted guest about the rules and concepts of Topgolf
  - Collaborated with 300+ workers to make the business run smoothly

## LEADERSHIP AND SERVICE ACTIVITIES

- 12/2018–Present Volunteer, Florida Lion's Eye Clinic
- 06/2022–02/2023 Patient Experience Volunteer, UPMC Presbyterian and Montefiore
- 06/2022–10/2022 Research Assistant, UPMC
- 04/2020–05/2021 Treasurer, Delta Epsilon Mu
- 08/2017–08/2019 Friend, The Friendship Circle of Greater Pittsburgh
- 08/2017–02/2018 Teen Fellow, Diller Teen Fellows – Pittsburgh

## HONORS AND AWARDS

- 2023 Summa Cum Laude, Miami University
- 2020-2023 President's List, Miami University
- 2020-2023 Dean's List, Miami University
- 2020 President's List, Miami University

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 02/2020–5/2023 Active Member, Delta Epsilon Mu
- 01/2021–05/2021 Level 1, College Reading and Learning Association
- 09/2022–09/2022 Bloomberg Market Concepts Certificate, Bloomberg for Education

# Chloe Schur

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## EDUCATION

- 2026 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2023 **Pennsylvania State University**, Mont Alto, PA  
*Bachelor of Science in Health Policy and Administration*  
Minor(s): Information Science and Technology

## PROFESSIONAL EXPERIENCE

- 01/2023–07/2023 **Liquid Art Brewing Company**, Chambersburg, PA  
*Server/Bartender*
- Promoting new beverages for an increase in sales
  - Anticipating and addressing needs before they occur
  - Improving productivity by multitasking throughout each shift
- 03/2022–07/2023 **Menno Haven Retirement Community**, Chambersburg, PA  
*Resident Support Specialist*
- Provided education for over 1200 residents on their technology devices
  - Planned, implemented and managed training courses for residents to better their knowledge on their devices and how to protect themselves from scams
  - Created and designed my role to best serve the residents
  - Implemented multiple phishing campaigns to staff for education
- 08/2019–03/2022 **Flamingo Family Restaurant**, Fayetteville, PA  
*Server*
- Cross train in multiple areas to support the business
  - Worked efficiently to provide exemplary service
  - Effectively remembering patrons and their orders

## HONORS AND AWARDS

- 2023 HPA WOW!, Penn State Mont Alto HPA Advisory Board
- 2021-2023 Dean's Honors List, Penn State Mont Alto
- 2023 Exemplary Service, Menno Haven Retirement Community

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

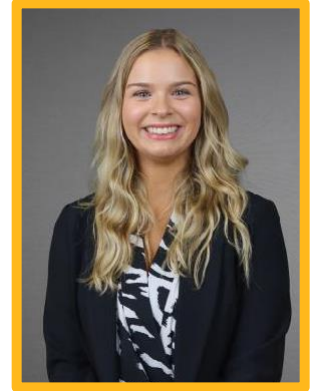
- 08/2022–Present Healthcare IT Support, John Hopkins Medicine

# Alexa Skokowski

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2022 **University of Pittsburgh**, Pittsburgh, PA  
*Bachelor of Arts in Health Services*  
Certificate(s): Nonprofit Management and Global Health

## PROFESSIONAL EXPERIENCE

- 07/2022–Present **UPMC**, Pittsburgh, PA  
*Transfer Center Coordinator*
- Facilitated patient transfers into and within the UPMC Health System by connecting physicians and transcribing conversations for triage review
  - Provided patient transfer information to admissions, case managers, and bed flow coordinators
  - Acted as a preceptor and trained new employees
- 06/2021–08/2021 **MUSC**, Charleston, SC  
*Mobility Technician*
- Supported patient mobility by assisting with transfer to and from chairs, ambulation, and exercises to increase mobility and reduce fall risk
  - Provided patients with companionship and with necessities to ensure that patients are comfortable
  - Documented patient progress in EPIC
- 08/2017–08/2019 **Giant Food Stores**, New Cumberland, PA  
*Pharmacy Technician*
- Established and updated patient profiles, including lists of medications and insurance details
  - Received and verified incoming drug shipments and logged items into inventory system
  - Counted and dispensed medications for patient's while providing friendly customer service

## LEADERSHIP AND SERVICE ACTIVITIES

- 09/2019–05/2022 Member, University of Pittsburgh Women in Business
- 09/2019–09/2020 Member, University of Pittsburgh Colleges Against Cancer

## HONORS AND AWARDS

- 2023 Dawn Gideon Scholar, Dawn Gideon Foundation
- 2023 Health Policy and Management Achievement Award, University of Pittsburgh
- 2022 Cum Laude, University of Pittsburgh
- 2021 Dean's List, University of Pittsburgh